

Red Door Beads Return Policy and Form

You may return eligible products within 90 days of the order shipment date. We do not process product exchanges. If you receive an order with an error please call or email us so we can correct the issue immediately.

Return Policies:

1. Eligible products returned within 90 days will be refunded to the original payment method. Any eligible product returned after 90 days will receive a RedDoorBeads.com credit voucher for the returned value.

2. We do not accept returns on the following products:

- pre-packaged items that have been opened wire, cord, Needles, tools.
- pre-packaged items that have been opened such as stringing materials, kits, seed beads or Delica seed beads
- books
- d. 50% off discontinued sale items (items which were discontinued at the time of purchase)

3. Returned products must be in their original condition and packaging or a 15% restocking fee will be deducted.

4. In the event you choose to return any non-defective items for which you have received a volume pricing discount, your credit will be adjusted for this item based on the quantity you kept.

Please follow the instructions below when returning merchandise.

1. Fill out the product return form below and include it with your return.
2. Package the products carefully for return shipment. We recommend a bubble envelope or box. For your protection, we recommend that you send your returns by insured US mail.

3. Return Address:

Reddoorbeads.com Returns
3405 172ND St NE #13
Arlington, Wa 98223

4. Returns may take up to ten business days to process after we receive them. **If you used a pre-paid Gift Card please note below and we will send you a reddoorbeads.com credit voucher for your returned items.

5. If you have any questions or concerns, e-mail us at **reddoorbeads@gmail.com** or call Customer Service Monday 11-7pm – Saturday 10-6pm at (360)-913-4995.

Product Return Form

Order #	Product#	Product Name/ Description	Quantity Returned	Reason Code

1. Misjudged size of product.	4. Item is defective.	7. Didn't work with my project.
2. Color not as I expected.	5. Item is damaged.	8. Changed my mind.
3. Quality not as I expected.	6. Ordered more than I needed.	9. Other (please explain below)

Comments: _____

Thank you for shopping with Reddoorbeads.com. We appreciate your business.
Happy beading!